

INCLUSIVE BUSINESSES: DO THEY HOLD THE KEY TO INDIA'S SUSTAINABILITY?

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INDIA IN 2013: RAPID ECONOMIC GROWTH WITH WIDENING DISPARITY

□450 million Indians live in extreme poverty, earning less than \$ 1.25 a day. Another 360 million earn less than \$ 2.00 a day making them vulnerable

□Less than 40% of Indian children complete school (std X), only 75% complete till class V

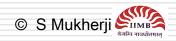
□45% of Indian children malnourished (almost half of the world's malnourished children)

□More than 90% of India's labour remain in the informal sector, largely unrecognized by the state and not having any social security

□Only 31% of Indians have adequate sanitation facilities, 139 million Indians do not have access to safe drinking water

India's demographic dividend can turn into a demographic disaster





FOR A SUSTAINABLE INDIA...

- Livelihood opportunities to be created for 833 million (69%) Indians living in rural India
- Rehabilitation of millions that migrate to cities in search of livelihood
- Provide financial inclusion credit at low cost and insurance products
- Increase quality of education and skills development, which are at present very poor despite 74% literacy
- Access to affordable primary and secondary healthcare
- Access to low-cost non-polluting source of energy still majority of rural India remains in darkness after sunset
- Increase farm productivity and supply chain efficiency in a sustainable manner to keep food inflation under control

There is no single action that is going to solve the problem of poverty. There is perhaps a few hundred steps that we need to take. There is no evidence that we could adopt one step that is more important than the others - Abhijit Banerji, author of "Poor Economics"

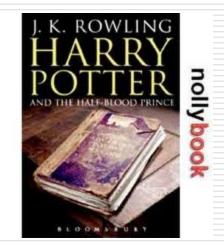


COMMERCIAL ENTERPRISES SOLVE COMPLEX LARGE SCALE PROBLEMS THROUGH INNOVATION AND EFFICIENCY

The (developed) world has spend \$2.3 trillion on foreign aid over the past five decades and have still not managed to reach 12 cents worth of medicine to children that could have prevented half of all malaria deaths



Preventing five million child deaths over the next ten years would cost just \$3 for each new mother On a single day on July 16th, 2005, the US and British economies delivered nine million copies of the sixth edition of Harry Potter books to eager fans

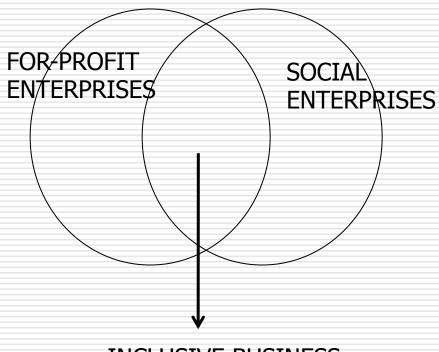




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Source: The White Man's Burden, William Easterly, Penguin 2006

EMERGENT BREED OF ENTREPRENEURS CREATING SUSTAINABLE $_{\rm 5}$ BUSINESSES ADRESSING SOCIAL NEEDS AS PRIMARY OBJECTIVE



INCLUSIVE BUSINESS

Inclusive Businesses can make best use of resources targeted at poverty alleviation

The objective of financial sustainability makes businesses efficient and innovative in leveraging resources at their disposal

Managerial talent and knowledge prevalent in commercial enterprises can be harnessed for solving mankind's toughest problems of poverty and sustainability

Better utilization of grants as "investments" will attract greater amount of capital for poverty alleviation

Inclusive businesses tap into a certain dimension of human need that is rarely fulfilled in profit seeking enterprises. Thus, this represents an unique opportunity for organizations to motivate their employees



SELCO: ADRESSING ENERGY NEEDS OF THE POOR BY BRINGING ABOUT SYSTEMIC CHANGES

SELCO sells solar lights to rural poor, specially configured to their specific business or household needs. Till date they have lighted $\sim 1'40'000$ homes in two Indian states

Some unique features of SELCO's business model

SELCO links consumers to rural banks , ensuring that banks provide them credit such that mortgages match incremental cash flows of consumers

Majority of SELCO employees and all of SELCO servicemen are recruited from local villages

SELCO ensures sales to poorer consumers by incentivizing sales on credit and lower invoice value

SELCO has been very conservative about scaling its business, believing in going deeper into the needs of the poor, rather than selling standardized products to large numbers







OUR IDEAS ABOUT HOW TO REDUCE POVERTY ARE EVOLVING

The poor as recipients of charity

- Aid and donor agencies, social investors, questions of sustainability
- The poor as potential consumers

- Packaging (single serve), supply chain (ITC e-chaupal) innovations
- For sustainability, endeavors must be profitable for private enterprises
- But is it desirable for the poor?
- Create livelihood for the poor, facilitate income generation
- Improve quality of life, enable conditions so that the poor can realize their potential, empowerment
 - Means to an end, quality of life and economic development, Amartya Sen's philosophy
 - Elinor Ostrom: building capacity of communities



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THANK YOU

